

# FLATTMANN FILES

December 2020

*“Quality Is No Accident”*

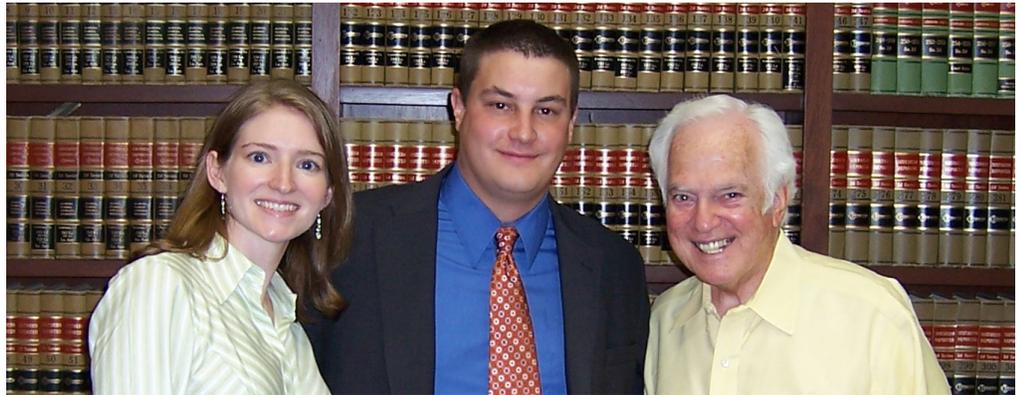
## Why I Fight for You The Lesson I Learned Early in My Career

I learned early on in my career what it meant to put up a fair fight for clients. In fact, this lesson came while I was still in law school at Tulane and externed under Louisiana Supreme Court Chief Justice Pascal Calogero, Jr. Every night, I would see Justice Calogero leave with two briefcases stuffed with case briefings and reports. He would spend that evening carefully combing over cases to ensure he was making fair decisions. He was meticulous and dedicated.

I knew that’s the kind of lawyer I wanted to be. I later went on to work for a plaintiff’s law firm in 2005 and established my own firm in 2009, all with the very same goal that Justice Calogero had exemplified. I try to approach each case that lands on my desk with fair, clear lenses, soaking up each fact carefully and thoroughly. Justice Calogero taught me that it was my responsibility to serve my clients fully and to leave no stone unturned in my pursuit of justice.

Today, I mimic his spirit and apply what I like to call “the Disney World treatment” with each of my clients and their cases. (Fun fact: My family loves Disney World!) Like the masters of magic at Disney, my team and I are focused on attention to detail and ensuring that our clients have the most pleasant experience possible, given the circumstances.

As we’ve made our way through a year ravaged by a pandemic, we’ve doubled down on this effort. Our goal remains focused on communication to ensure that our clients know what’s happening in their cases. I’m proud to say most clients don’t have to call with a bunch of questions



because we’ve usually already addressed their concerns. I want my clients to know that we are looking out for them. We’re local, we’re working for you, and we’re doing all we can to help you feel protected and represented.

For me, this job has always been about people. Prior to law school, I graduated from Millsaps College in Jackson, Mississippi, with a degree in psychology and minors in classics and philosophy. I followed my high school sweetheart (now wife!) to college at Millsaps.

It can sometimes be difficult to work in the field of personal injury law. I’m often meeting with people who are going through the worst experiences of their lives. They’re undergoing treatment for debilitating injuries and are facing a completely different life than the one they had planned. Sometimes I’m more of a counselor than an attorney, but that’s perfectly all right with me. Someone has to help people in these situations, and I’m proud to do it.

As we look ahead to a new year, I’m hopeful for a lot of reasons. We have a

lot of exciting things planned in the firm, including even more ways for us to stay involved in our community. We’ve grown a lot in recent years, moved into a new space, and look forward to serving our clients well into the future.

To my clients, thank you for trusting us as we navigate through this difficult time. We’ll continue to support and fight for you. If there’s anything we can do for you, please call our office.

Happy holidays to you and yours!

P.S. In case you didn’t notice, I updated my newsletter! Let me know what you think! I’m looking forward to continuing to connect with all my readers each month.

*-Grady*





# 3 GIFT-GIVING TIPS

## That Won't Kill Your Savings



Ah, the holidays. It's a time of sweet treats, family, and giving back — and sometimes giving a little too much. When it comes to the perfect holiday gift, many people spend too much money. The average American spends nearly \$1,000 on gifts during the December holidays alone!



It's possible to cut back and make it to January without major debt. Here's how.

### Check your list — twice!

The list is going to be your secret weapon to tackling the holidays with your savings still intact. Start by writing down the name of every person you'd like to get a gift for. Now, with the exception of your immediate family members, narrow the names down to your top five — top 10 if you're really popular. Now, place the names of the people who didn't make the cut into a second list. If you still feel the need to do *something* for them, send homemade cookies or a handwritten note instead of purchasing something. This limits how much you actually have to spend!

### Think beyond store-bought or expensive items.

Sure, everyone wants this holiday season's "it" item, but sometimes the best gifts don't even come wrapped under the tree. Instead, look to your own talents as a clue to what you should give. If you're a great crafter, create something unique for the people on your list. If you can offer the gift of time, provide a free night of babysitting for your friends with kids or an experience at the local theater. These gifts have a bonus factor: Recipients love the gift when they open it, and they love it when they get to use it!

### Set a budget — and stick to it.

Setting a holiday budget ensures you only spend what you can afford. It also narrows down your search. If you choose to buy your neighbor something, but they aren't your top priority, set their budget at a lower level, like \$25–\$50. If you have a sibling who has had a rough year and you'd like to make their holidays a little brighter, bump their budget up. This narrows the focus of what you're looking for so you don't stumble into something you can't afford.

Ultimately, it's the spirit of giving during the holidays that makes them so rewarding. With a little ingenuity, you can be generous and avoid the stress of excess debt come January.

... continued from Page 4

spellings of common names. Additionally, the name must match the biological sex of the child: girls with feminine names and boys with masculine names. And another thing, traditional last names cannot be used as a first name.

Many other countries have similar laws, including Germany. While the German laws are not as strict as Denmark's, they state that the name must match the sex and that any name must not bring harm to the child. That is to say, if the child is likely to be bullied because of the name, it may be rejected.

### No Running Out of Gas on the Autobahn

Speaking of Germany, home of the Autobahn, it's illegal to run out of gas while driving on the superhighway. In fact, driving on the Autobahn comes with many restrictions. That's the trade-off for accessing an efficient road system where some stretches lack a speed limit.



The "no gas" law is designed to minimize hazards and accidents on the road. It's also illegal to stop on the side of the Autobahn, unless you're experiencing an emergency or car trouble, such as an unforeseen issue with the engine. Running out of gas is considered a "foreseen" issue, thanks to fuel indicators.

Should you run out of gas and require assistance, you must not leave your vehicle, because it's also illegal to walk on the Autobahn. If you do need to pull over, you must do so in designated areas or leave the highway altogether.

# TAKE A BREAK

D L T F I G P F T U L D Y W X  
 D Z T A X V H X B M I Z K O H  
 Y X U R E C A M J L X Y G L H  
 L C O D A M V M T H I L X Z T  
 D P P X D Z J D U Y M L Y B J  
 G W E I S N O W E R C O A U E  
 F Y F A I Z J G W E A H D E Z  
 J J W Q C A H F W E X X I S F  
 F O Y H G E A J T H G A L I I  
 T V U V U M G I W C L K O O L  
 A L N F I C A R O L G A H U Q  
 V Y M L H I D L E V O H S Q R  
 T S Y W L J X R M Q D H F R V  
 C Z C O C O A T G S C W B U Q  
 C T V F G N I D D E L S S T N

Carol  
 Cheer  
 Cocoa  
 Family  
 Gift  
 Holiday  
 Holly  
 Peace  
 Shovel  
 Sledding  
 Snow  
 Turquoise



## BE A BETTER LISTENER FOR SOMEONE



### Who Needs to 'Get It All Out'

It's not always easy to share feelings of frustration, anger, sadness, or other strong emotions — but it's healthy to share them. Sometimes, we need to vent and get it all out. Venting gives us an opportunity to release these emotions, which often leads to mental clarity.

However, when someone comes to you to vent and share their heavy emotional burden, listening can be just as challenging as sharing. You want to be supportive, but you don't want to interfere. Strong feelings and tough situations may be involved. What can you do to be the listener they really need?

It starts with your body language. Open yourself to their emotional needs. Gregorio Billikopf, an interpersonal relationship expert at the University of California, Berkeley says if you begin the conversation standing, invite the person to have a seat with you.

Another thing you can do as a listener is position yourself below their eye line. This puts the person venting in a more active "storyteller" position and you in a better "listener" position. While in this position, maintain eye contact. It's okay to look down or away occasionally, but try to keep steady eye contact.

Billikopf also notes that, as a listener, it's important to avoid interjecting. Don't offer input, suggestions, or guidance to the person venting until after the person has had the chance to get it all out. "During this venting process, there is still too much pressure for a person to consider other perspectives," Billikopf says.

While you don't want to interject, you do want to be an active listener. This means you don't want to be completely silent. This is where "reflective listening" comes in. Occasionally repeat what the speaker says — but don't use their exact phrasing. Reword slightly in a sympathetic manner. Don't spin their words or mistakenly interject an opinion, as it may not be the opinion they're interested in hearing. Alternatively, listening cues like "mm" or "hm" and nods are always welcome.

One last thing to keep in mind: You do not need to offer a solution to the person's problem or concerns. They may just be venting to get their negative emotions out, not looking for answers or explanations. If they are looking for answers or guidance, wait for them to ask. In the meantime, lend your ear and let them know you're there for them going forward.



### NOT YOUR GRANDMA'S FRUITCAKE

Inspired by [SimplyRecipes.com](http://SimplyRecipes.com)

#### Ingredients

- 1 tsp baking soda
- 1 cup sour cream
- 3 1/2 cups mixed dried fruit of your choice, chopped
- 1 cup nuts of your choice, chopped
- 2 cups all-purpose flour, divided
- 1 stick butter
- 1 cup sugar
- 1 egg, room temperature
- Zest of 1 orange
- 1 tsp salt



#### Directions

1. Preheat oven to 325 F. Line a 9x5-inch loaf pan with greased baking paper. Ensure the piece running the length of the pan stands 1 inch above each side to form "handles."
2. In a small bowl, mix baking soda and sour cream.
3. In a second bowl, combine fruit, nuts, and 1/4 cup flour.
4. In a third bowl, beat butter and sugar until fluffy. Add egg, zest, and sour cream mixture. Then, add remaining flour and salt. Mix, then add fruit mixture.
5. Pour batter into lined pan. Fill up a separate loaf pan halfway with water. Bake both pans in oven for 1 1/2–2 hours or until a skewer leaves the cake clean.
6. Use "handles" to remove cake from pan and cool completely on a rack before serving.



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# INSIDE THIS ISSUE



- 1** Why I Fight for You
- 2** 3 Fool-Proof Ways to Pay for the Holidays Without Going Broke
- 3** Not Your Grandma’s Fruitcake  
How to Be a Better Listener for Someone in Need
- 4** Strange Laws Around the Globe



## CURIOUS LAWS IN PRACTICE Around the World

Nearly every community around the world has strange laws: Some were established decades or centuries ago to address specific issues that came up once or twice; some were created with good intentions but have since become outdated; and there are some recently created ones that still serve practical purposes. Here are three such examples.

### No Chewing Gum in Singapore

Singapore has numerous laws aimed at keeping the city-state free of clutter, one of which is aimed squarely at chewing gum. As the government made infrastructure improvements in the 1980s and '90s, they wanted to curb vandalism and littering so they could keep this new area clean.

The result was a crackdown on gum. They take it so seriously that they monitor gum products that pass through the city-state. If it's en route to a neighboring country, it must be locked up until it's through. In the past, anyone caught selling, possessing, or chewing gum could be fined up to \$100,000.

In recent years, the law has eased somewhat, thanks in part to gum lobbyists funded by the Wrigley Company. You

can get certain types of gum with a prescription, but if you are caught with more than two packs or are found littering, you may be handed a very steep fine.

### No Unusual Names in Denmark

When you have a child in Denmark, don't get too creative with their name. The government maintains a list of around 7,000 approved names, and around 200 names are rejected every year. However, if you choose a name that isn't on the list, you might not receive an automatic denial. You can get special approval through your local church, then submit the name for approval from government officials.

The law looks down on naming children after inanimate objects or alternative

Continued on Page 2 ...

